

Right to withdraw from Contract

If you are a consumer within the meaning of art. 22 (1) of the Act of 23/04/1964 - Civil Code, you have the right to withdraw from the contract concluded in the online store of Vasari Marzena Grzejda within 14 days without giving any reason, however the deadline to withdraw from the contract expires after 14 days from the date of receipt by you of the thing to which the contract relates or in which a third party other than the carrier indicated by you received the item, and if the order was realized in parts - from the date of receipt by you of the last part of the completed orders.

In order to exercise your right to withdraw from the contract, you should inform us - VASARI MARZENA GRZEJDA, UL. T. KOŚCIUSZKI 46, 42-122 OSTROWY NAD OKSZA, about your decision to withdraw from the contract by way of an unambiguous statement in writing. You can use the model withdrawal from the agreement attached as Appendix 2 to the regulations of the Vasari online store, however this is not obligatory.

To keep the deadline for withdrawal from the contract, it is enough for the statement on the exercise of your right of withdrawal from you to be sent before the deadline for withdrawal from the contract.

The right to withdraw from the contract in question is not entitled, pursuant to art. 38 of the Act of 30 May 2014 on Consumer Rights (Journal of Laws of 2014, item 827), in particular regarding the contract:

- 1) in which the object of the service is a non-prefabricated item, manufactured according to the consumer's specification or serving to satisfy his individual needs;
- 2) in which the subject of the service is an item subject to rapid deterioration or having a short shelf-life;
- 3) in which the subject of the service is an item delivered in a sealed package, which after opening the packaging can not be returned due to health protection or hygiene reasons, if the packaging was opened after delivery;
- 4) in which the subject of the service are items which after delivery, due to their nature are inseparably connected with other things.

Effects of withdrawal from the contract

You are responsible for reducing the value of things resulting from using it in a different way than was necessary to establish the nature, characteristics and functioning of things. You will have to bear the direct cost of returning the items. If, due to its nature, the item can not be sent in the usual way by post (electronic devices should be sent back by post as declared value) you will have to bear the direct costs of such a return - the amount of these costs for one item is estimated up to a maximum of PLN 30. In the event of withdrawal, you must return or transfer to us at your own cost the item(s) covered by the agreement to which the withdrawal applies, and in any case not later than 14 days from the date on which you informed us of the withdrawal from this contract. The deadline is met if you send back the item according to the above conditions before the 14 day period expires.

In case of withdrawal from this contract, we return all payments received from you, including the cost of delivering, with the exception of additional costs coming from the way of delivery chosen by you other than the cheapest method of delivery offered by us, immediately, no later than 14 days from the date on which we were informed of your decision to exercise the right to withdraw from this contract, with the proviso that we may withhold the refund until you receive from the item(s) concerned or provide proof that the item(s) was returned to us by reference, whichever occurs first.

We will refund as much as possible using the same payment methods that you used in the original transaction, unless you have agreed to a different solution; you will not be charged any fees in connection with this refund.